# MED D - Test Claim Index

[When to Run a Test Claim](#_Toc82443121)

[Why to Run a Test Claim](#_Toc82443122)

[Test Claim Work Instruction](#_Toc82443123)

[Handling Complex Medication](#_Toc82443124)

[Test Claim Common Reject Scenarios](#_Toc82443125)

**Description:** This document provides guidance on when and why to run a Test Claim along with hyperlinks to all related documents.

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| When to Run a Test Claim |

* Beneficiary has a new prescription
* When offering to initiate a new prescription request electronically
* Beneficiary calls to check if a medication will be covered
* Beneficiary calls to check what copay for medication will be
* If a claim is rejecting at retail
* If a claim is rejected/cancelled at mail order
* When confirming your submitted PBO will adjudicate as expected

[Top of the Document](#_top)

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| Why to Run a Test Claim |

To determine:

* What stage of coverage the beneficiary is in/cost share
* If a coverage determination needs to be started
* If a prescription needs a prior authorization
* If a prescription can be refilled
* The cost of a prescription

[Top of the Document](#_top)

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| Test Claim Work Instruction |

The documents in this section outline the process for running Test Claims.

[MED D - Test Claim](file:///C:\Users\C337799\Downloads\TSRC-PROD-045979)

* [Editing](file:///C:\Users\C337799\Downloads\TSRC-PROD-045972)
* [Populate From Existing Entry](file:///C:\Users\C337799\Downloads\TSRC-PROD-045975)
* [Processing with Inactive NDC](file:///C:\Users\C337799\Downloads\TSRC-PROD-045973)
* [Reject Reasons](file:///C:\Users\C337799\Downloads\TSRC-PROD-045974)

[Top of the Document](#_top)

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| Handling Complex Medication |

The documents in this section provide Test Claim tips/examples on specific medications.

* [Addressing Medications Available in Multiple Forms](file:///C:\Users\C337799\Downloads\TSRC-PROD-045944)
* [Bulk Powders](file:///C:\Users\C337799\Downloads\TSRC-PROD-045946)
* [Compounds](file:///C:\Users\C337799\Downloads\TSRC-PROD-045947)
* [Creams, Lotions, Ointments](file:///C:\Users\C337799\Downloads\TSRC-PROD-045948)
* [Eye Drops](file:///C:\Users\C337799\Downloads\TSRC-PROD-045949)
* [Inhalers and Nasal Sprays](file:///C:\Users\C337799\Downloads\TSRC-PROD-045956)
* [Injections](file:///C:\Users\C337799\Downloads\TSRC-PROD-045950)
* [Insulin Pens](file:///C:\Users\C337799\Downloads\TSRC-PROD-045952)
* [Insulin Vials](file:///C:\Users\C337799\Downloads\TSRC-PROD-045953)
* [Liquids](file:///C:\Users\C337799\Downloads\TSRC-PROD-045957)
* [Nebulizer Solutions](file:///C:\Users\C337799\Downloads\TSRC-PROD-045954)
* [OTC/Prescription Drugs](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c8fec177-5c5d-496d-b946-76388559d8b1)
* [Packaged Medication General Information](file:///C:\Users\C337799\Downloads\TSRC-PROD-045958)
* [Reminders for Tablet and Capsules](file:///C:\Users\C337799\Downloads\TSRC-PROD-045945)
* [Specialty Medication](file:///C:\Users\C337799\Downloads\TSRC-PROD-045960)
* [Transdermal Patches](file:///C:\Users\C337799\Downloads\TSRC-PROD-045961)
* [Vaccines](file:///C:\Users\C337799\Downloads\TSRC-PROD-045962)

**Notes:**

* For Test Claims on a medication covered by Medicare Part B (**Examples:** Durable Medical Equipment, Immunosuppressant medications, etc.) refer to [CCR - Identifying and Handling Medicare Part B Calls](file:///C:\Users\C337799\Downloads\CMS-PCP1-041474).
* If you have Microsoft Excel Access you can utilize [Calculating Quantities for Packaged Medication](file:///C:\Users\C337799\Downloads\TSRC-PROD-028627) to assist with calculating quantities for Test Claims.

[Top of the Document](#_top)

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| Test Claim Common Reject Scenarios |

The documents in this section provide common rejects that occur when running a test claim and the next steps to follow.

* [Reject 70 - NCPDP Product/Service Not Covered](file:///C:\Users\C337799\Downloads\TSRC-PROD-045963)
* [Reject 70 with Reject A5 - Drug Excluded by Med D Law](file:///C:\Users\C337799\Downloads\TSRC-PROD-045964)
* [Reject 75/Reject 76 - Prior Authorization/Prior Authorization Quantity Limit](file:///C:\Users\C337799\Downloads\TSRC-PROD-045965)
* [Reject 79 - Refill Too Soon](file:///C:\Users\C337799\Downloads\TSRC-PROD-045966)
* [Reject 88 - Drug Utilization Rate (DUR)](file:///C:\Users\C337799\Downloads\TSRC-PROD-045967)
* [Reject 925 - Opioid Cancer History](file:///C:\Users\C337799\Downloads\TSRC-PROD-045969)
* [Reject A6 - Medication May be Covered Under Part B](file:///C:\Users\C337799\Downloads\TSRC-PROD-045970)
* [Reject R6 - Product Service Not Appropriate for Location](file:///C:\Users\C337799\Downloads\TSRC-PROD-045971)

[Top of the Document](#_top)

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